

Safety & Quality Management System



Your helping hand to a compliant future.

LASA Safety & Quality Management System (SQMS) provides an affordable, flexible online solution for age services providers of all sizes wanting to:

- improve quality management, policies and procedures;
- stay up-to-date with new and changed regulations;
- ensure frontline staff are supported to deliver best-practice care; and
- safeguard your readiness for accreditation.

The quality system provides fully customisable best-practice policies, processes, audits and registers to support compliance in:

- residential care and home care service delivery with the Aged Care Quality Standards and Serious Incident Response Scheme (SIRS); and
- retirement living service delivery with the Australian Retirement Village Accreditation Scheme Standards and Retirement Living Code of Conduct.

Whether you are a residential, home care or retirement living provider, our consultants will work with you to tailor the system to suit your needs and provide you with ongoing support.

Free, automated updates will keep your organisation up-to-date with changes in legislation and best-practice procedures as they happen.

With LASA SQMS, you can feel confident your organisation is meeting all your obligations and moving in the right direction – allowing you to focus on providing quality care.

Benefit from our proven approach.

- **Customise.** Modify or create new content using our fully customisable templates and your own branding.
- **Implement.** Ensure frontline staff can access up-to-date policy and process guidance to enable them to deliver consistent and high quality service and support.
- **Control and measure.** Track your performance in key areas of risk, as well as schedule, allocate, monitor and report progress against outcomes.
- **Review and improve.** Take the guesswork out of compliance, maximise staff performance and drive cultural change.
- **New registers module (coming soon).** Record and monitor incidents, complaints, feedback and continuous improvement activities.

"LASA SQMS has given us confidence that our policies and procedures reflect the new standards, and are based on best practice. We can update and manage policies from a central point, which means standardisation of policies, processes and documentation across all our sites. The system is easy to use, and we have continual support and frequent updates." – Ricky Relouw, General Manager Compliance & Risk, Nazareth Care

FEATURES



Compliant Policy and Procedure Templates



Targeted Clinical Audits



Register & Monitor Activity



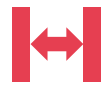
Easy Access Anywhere Anytime



Supports Staff to Improve Work Practices



Regular Updates Maintain Your Compliance



Identify Gaps for Continuous Improvement

BENEFITS

20% discount for LASA Members!

20% discount for rural and remote organisations!

Find out why hundreds of providers have signed up to LASA SQMS.
Call for an obligation-free demonstration today.



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www.lasa.asn.au/SQMS



LASA
LEADING AGE SERVICES
AUSTRALIA
The voice of aged care