



COVID-19 LASA Affiliate Service Directory

LASA has compiled a list of useful services, products and technologies to support you and the people you care for through the COVID-19 pandemic.

***A strong voice and a helping hand for
all providers of age services***



LASA has partnered with our vast Affiliate network to provide Members with the trusted and high level support and advice that will be required to successfully navigate the COVID-19 pandemic.

As your peak body we will provide Members with relevant and timely information and insights, and industry-specific expertise and services, to assist you in these times.

Across the full spectrum of legal, governance and risk, finance, media and public relations, employee relations, and peer support, LASA and our Affiliates are here for you.

To discuss your needs further please contact the relevant LASA Advisors or Affiliates listed in this directory.

Contact LASA on Ph **1300 111 636** or **health@lasa.asn.au**



LASA
LEADING AGE SERVICES
AUSTRALIA
The voice of aged care

Your LASA Support Team



Sean Rooney
CEO



Jane Bacot-Kilpatrick
Royal Commission Project Coordinator
COVID-19 Project Coordinator



Sharyn McIlwain
State Manager VIC/TAS



Kerri Lanchester
General Manager Member Relations



Rosetta Rosa
State Manager SA/NT



Ian Poales
State Manager NSW/ACT



Brendan Moore
General Manager Member Services



Chris Edith
State Manager QLD



Liz Behjat
State Manager WA

Specialist Advisors



Claire Bailey
Manager, Employment Relations



Cheryl Edwards
Residential Age Care Specialist
(WA, SA & NT)



Tracey Duke
Residential Age Care Specialist
(QLD)



Jane Floyd
Home Care Specialist
(TAS, VIC, ACT, NSW & QLD)



Amanda Fieldhouse
Residential Age Care Specialist
(TAS & VIC)



Abraham Nyanzero
Residential Aged Care Specialist
(NSW/ACT)



Tanya Saggars - Clarke
Home Care Specialist
(WA, SA & NT)



Paul Murphy
Principal Advisor - Retirement Living
& Seniors Housing

COVID-19 Support - LASA Affiliate Products & Services

APPS & ASSISTIVE TECHNOLOGIES					
Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
AbiBird	Name: James Tucker Email: Jamest@abibird.com.au Phone: 1300 13 21 21 Website: www.abibird.com.au	<ul style="list-style-type: none"> ■ Un-obtrusive activity sensor for in-home monitoring. ■ Emergency push-button. ■ Both services applicable for older Australians / older loved-ones either living alone or required to self-isolate for a period of time as a result of the Covid-19 epidemic. ■ Applicable for those living Independently at home, in a Retirement Village or in an Independent Living estate. ■ The AbiSensor is placed in the home. The AbiSensor is linked to a family member's smartphone via the free AbiBird app. An Alert notification is sent to the carer's smartphone when there is unusual activity, or no-activity within the home when there should be activity. 	<ul style="list-style-type: none"> ■ biSensor: In-home activity sensor, paired to a carer/family member's smartphone. Allows the older loved-one to live independently whilst remaining connected to family members. Delivering peace of mind for all concerned. ■ AbiButton: AbiButton is a personal emergency push-button with auto geo-location functionality. 12-month battery life. Waterproof. Allows older loved-ones to request immediate assistance from family members by pushing the AbiButton in an emergency. Displays geo-location of the AbiButton when de-pressed. 	<ul style="list-style-type: none"> ■ Tele-support – 1300 13 21 21 ■ Online resources and self-help guides – www.abibird.com.au/support 	<p>For the first 1,000 orders:</p> <ul style="list-style-type: none"> ■ Free service for 3 months ■ 1 x AbiSensor or 1 x AbiButton per application ■ No lock-in contract ■ No minimum term
Blueforce	Name: Steven Lee/Matt Doeg Email: sales@blueforce.com.au Phone: 1300 731 716 Website: www.blueforce.com.au	<ul style="list-style-type: none"> ■ 24-hour Grade A emergency monitoring services ■ Mobile technical support (including after-hours) ■ Customer phone support (including after-hours) 	<ul style="list-style-type: none"> ■ Personal emergency response systems ■ Medical and duress alarms ■ Fall detection pendants ■ Nurse call systems 	<ul style="list-style-type: none"> ■ Access to Blueforce COVID-19 Business Response Plan ■ Life safety and security consultation and planning ■ Sales support and product education ■ Dedicated service coordination and administration team ■ Fully-licensed team of mobile and after-hours security technicians 	<ul style="list-style-type: none"> ■ Free installation within the Perth Metro area (offer ends 30th June 2020) ■ Free consultation and training for homecare and healthcare providers

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

APPS & ASSISTIVE TECHNOLOGIES					
Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
CareApp Group	Name: Keegan Sard Email: keegan@careapp.com.au Phone: 0419798102 Website: https://www.careapp.com.au/covid-19/	CareApp Available on: <ul style="list-style-type: none"> ■ Web ■ iOS ■ Android 	Communication App for providers and community care to communicate with staff and residents' families	Full Access to our App and Support Teams	Free Access for the duration of the pandemic
JCT Healthcare Pty Ltd	Name: Peter McVey Email: peter.mcvvey@jct.com.au & dominic.kennedy@jct.com.au Phone: 08 83275100 or 1300 859 630 (24 Hours) Website: www.jct.com.au	<ul style="list-style-type: none"> ■ Nurse Call Systems ■ Critical Care Management Systems 	<ul style="list-style-type: none"> ■ Nurse Call Systems ■ Critical Care Management Systems 	<ul style="list-style-type: none"> ■ Nurse call and critical care management staff Training ■ Technical training ■ Software development 	Tiered discounts available for LASA Members

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

BUSINESS CONTINUITY/CRISIS & RISK MANAGEMENT					
Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Culturally Directed Care Solutions (CDCS)	Name: Donna Cross Email: info@cdcs.com.au Phone: 0439 854 704 Website: www.cdcs.com.au	<ul style="list-style-type: none"> ■ Business Continuity ■ Crisis Management ■ Risk Management ■ Strategic Risk ■ Workforce mentoring/ training 	<ul style="list-style-type: none"> ■ Education and Training Support/ Resources ■ Management and Governance Resources 	<ul style="list-style-type: none"> ■ Online resources for infection control (policies and procedure templates, Infection Control Response plan(s), Plain english ,CALD, ATSI friendly resources see link here> https://cdcs.com.au/covid-19-response-resources-list/ ■ You tube videos * currently Aged Care Standards videos - with future clips to be added. ■ https://www.youtube.com/channel/UCy62YNXCyJcqwSqxJfby85w ■ Articles/ Blogs https://cdcs.com.au/blog/ 	Discounted access to CDCS Resource Hub for LASA members

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

BUSINESS CONTINUITY/CRISIS & RISK MANAGEMENT

Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Rohling International	Name: Darren Gossling Email: info@rohling.com.au and darren@rohling.com.au Phone: +61 407 266 297 Website: rohling.com.au	<ul style="list-style-type: none"> ■ Business Continuity Planning (BCP) and BCP testing – through creation, assessment, project management and testing phases ■ Crisis Management ■ Risk Management ■ Strategic Risk Planning ■ Staffing Services Management ■ Contingency planning ■ Back fill staffing, (including CFO, Financial Manager, CIO, IT Managers) ■ Oversight and operational management of Disabilities Service Centres ■ Oversight and operational management of Home Care Services ■ Remote working support ■ Remote working setup - infrastructure, project management and organisation change (including training, stake holder management and communication management). 			10% discount for LASA members

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

CLEANING SOLUTIONS

Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Laundry Solutions Australia	Name: Sean West Email: swest@laundrysolutions.com.au Phone: 1300 666 289 Website: www.laundrysolutions.com.au	<ul style="list-style-type: none"> ■ Aged Care Laundry consulting ■ Laundry Design ■ On-site repairs ■ Maintenance Solutions ■ Staff training 	<ul style="list-style-type: none"> ■ Laundry Equipment ■ Labelling Systems ■ Laundry Trolleys ■ Disinfection Systems 	<ul style="list-style-type: none"> ■ Laundry Manuals ■ Videos ■ Articles 	All LASA Members receive corporate pricing on all products

COMMUNICATION

Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Bing Technologies	Name: Nadine Bucher Email: nbucher@bingmail.com.au Phone: 02 9552 5521 Website: www.bingmail.com.au	<ul style="list-style-type: none"> ■ Business Continuity ■ Crisis Management ■ Work from home solutions ■ Risk Management ■ Strategic Risk ■ Staffing Services 	<ul style="list-style-type: none"> ■ Mail ■ Email ■ SMS ■ Fax 	<ul style="list-style-type: none"> ■ 4 production sites around the country ■ Pay as you go service with no set up fees ■ Full customer support and training provided 	
Vocera Communications Australia Pty Limited	Name: Clinton Lawrence Email: clawrence@vocera.com Phone: 1-800-014-987 Website: https://www.vocera.com/au	Mobile hands-free communications, Alert and alarm management, Clinical workflow management	Wearable, hands-free communication device under personal protective equipment	Online resources including videos, webinars articles, blogs for Covid-19 preparedness	Contact clawrence@vocera.com for COVID-19 Response Bundle

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

CONSULTING					
Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Anchor Excellence	Name: Cynthia Payne Email: info@anchorexcellence.com Phone: 02 8610 1950 Website: www.anchorexcellence.com	<ul style="list-style-type: none"> ■ Board advisory for all practical applications for Approved Provider Obligations ■ New graduate and novice RN leadership programs, mentoring and preceptorship ■ Business improvement services - PCI reviews, Business plans, Policy and Procedure development and reviews - can be done remotely or onsite ■ Education across all facets of business and operations - customer service, sales, clinical governance, feedback and complaints management, business processes. Can be tailored to novice or board levels ■ Accreditation Application support - Self Assessment and evidence collation ■ ACAR applications support ■ Risk/Crisis Management ■ Complaints and critical incident investigation 	<ul style="list-style-type: none"> ■ AnchorManage- Interim role replacement for (CEO,COO,RM,GM,CM, Quality, Marketing and Comms) ■ AnchorMentor- Online or by phone executive mentoring ■ AnchorCompliance- Compliance remediation services including statutory appointments ■ AnchorAssure- Home reviews for high impact risk and compliance risk for aged care standards and Operations Management Review 	HIRA-E High impact risk assessment for Elders) (Trademark pending)	10% LASA Member discount

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

CONSULTING					
Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Brooker Consulting	Name: Jeremy Wurm Phone: 03 9602 1666 Email: career@brookerconsulting.com.au Website: http://brookerconsulting.com.au	<ul style="list-style-type: none"> ■ Risk Advice ■ Staffing Services for executive recruitment (both permanent and interim) 			
Critical Success Solutions	Name: Alex Pirozzi Email: alex@cssconsulting.com.au Phone: 0448672118 Website: criticalsuccesssolutions.com.au	<ul style="list-style-type: none"> ■ Business Continuity ■ Crisis Management ■ Auditing ■ Risk Management ■ Strategic Risk ■ Staffing Services ■ Education (Various, Clinical/Board/Governance/Etc) ■ Relief Management ■ Clinical Leadership ■ Current Outbreak, COVID-19, Outbreak management/ pandemic webinars 	<ul style="list-style-type: none"> ■ Consultancy ■ Policy solutions ■ Auditing 	<ul style="list-style-type: none"> ■ Webinars ■ Articles ■ Mandatory education ■ 101 manuals for aged care managers ■ Board manuals for aged care ■ Infection control manuals and flip charts ■ Audit tools 	<ul style="list-style-type: none"> ■ Discount may be applicable to LASA members

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

CONSULTING					
Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Food Solutions Diet Consultants	Name: Samantha Murray Email: sam@foodsolutions.com.au Phone: 1300 850 246 Website: www.foodsolutions.com.au	<ul style="list-style-type: none"> ■ Clinical consulting ■ Business Continuity ■ Risk Management ■ Policy development 	<ul style="list-style-type: none"> ■ Dietetic services ■ Speech Pathology ■ Foodservice support. (including menu reviews) ■ Staff training ■ IDDSI support ■ Telehealth 	<ul style="list-style-type: none"> ■ Online learning ■ Webinars ■ Articles ■ IDDSI resources ■ Educational newsletters 	<ul style="list-style-type: none"> ■ Special rates for LASA members apply ■ Free Resources available to members
Margaret Onley Aged Care Consulting	Name: Margaret Onley Email: monley@dodo.com.au Phone: 0410309013	<p>Risk management in regard to:</p> <ul style="list-style-type: none"> ■ Managing compliance during COVID-19 (Safety/Quality/ Risk management) ■ Establishing processes to manage outbreaks ■ Staff education ■ Auditing ■ Gap analysis ■ Complaints management ■ Management support as required (enquiries taken to establish if assistance can be provided) 			5% discount for LASA Members.

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

CONSULTING					
Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
O'Connell Advisory	<p>Name: James Carter or Tina Sinclair</p> <p>Email: james.carter@oconnelladvisory.com.au or tina@oconnelladvisory.com.au</p> <p>Phone: James 0411 206 925 Tina 0434 072 458</p> <p>Website: www.oconnelladvisory.com.au</p>	<ul style="list-style-type: none"> ■ Contingent short term and medium term executive/ senior management solutions for all operational leadership roles, facility manager or care manager roles. ■ Strategic analytic business advisory services ■ Risk management and Risk Resolution implementation for whole of service, including crisis and disaster planning ■ Aged Care Standards gap analysis and alignment ■ Aged Care Standards support with self-assessment process ■ Staff, Management and Board support for education, training and learning programs aligned to industry landscape. ■ Revenue optimisation services including ACFI assessments and capacity building to support business viability 	<ul style="list-style-type: none"> ■ Independent quality assessments including a summary table of issues and recommendations ■ Financial budgeting and forecast models ■ Learning library and bespoke educational session development, with delivery both on site and off site ■ ACFI optimisation reviews including internal capacity building 	<ul style="list-style-type: none"> ■ Administrators ■ Senior Clinical Professionals ■ Field Operational Executives ■ Senior Analyst services industry specific ■ Senior independent Quality Assessors ■ Senior independent ACFI specialists 	<p>10% discount</p> <p>Post project relationship management and mentoring</p>

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

DESIGN, FURNITURE & EQUIPMENT					
Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
de Fiddes	Name: Bree Sommerville Email: info@dfdesign.com.au Phone: 08 9386 9733 Website: www.dfdesign.com.au	Remote & Electronic consultations (video, conference, FaceTime, emails) for: <ul style="list-style-type: none"> ■ Design Consults ■ Furniture Consults ■ Equipment Consults ■ Building plans and existing facility audits including outbreak risk assessments and isolation control ■ Unique video consult services for: <ul style="list-style-type: none"> ■ Dementia specific design and planning. ■ Wayfinding signage & Design ■ Decorating service: including procurement, fit out, project management and decorating to create calming and relaxed atmosphere. ■ Workshops and seminars/webinars for on-going training and education. ■ Project management services for refurbishment and procurement 	<ul style="list-style-type: none"> ■ Exclusive access to locally made furniture, window treatments, bed linen, table linen. ■ Exclusive access to a manufacture of reusable and washable face covers, when disposable face masks are in short supply. ■ Sourcing and procurement, quick turnaround for refurbs using local stock all Australian made. ■ Equipment audits, specifications and supply, including clinical equipment and furniture. ■ Accessories and artwork selection and styling. ■ Display rooms design selections and staging? 	<ul style="list-style-type: none"> ■ Database of Australia wide clinically approved furniture which includes details of product supply and origin. ■ Specialists staff with over 25 years of aged care experience, and a wide range of education in the aged care sector. ■ Online knowledge base on de Fiddes blog along with articles published in numerous publications. 	Discounts for LASA members
Workspace Commercial Furniture	Name: Tom Clark Email: tclark@workspace.com.au Phone: 0409966041 Website: www.workspace.com.au		<ul style="list-style-type: none"> ■ Aged Care FFE (Lounges, Dining Chairs, Tables, Credenza's, Bed Side Tables, Bed Heads, Freestanding Furniture) 	<ul style="list-style-type: none"> ■ All products are listed online or available in showrooms nationally to 	LASA Members will be offered discounts per project requirements.

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

ENTERTAINMENT SERVICES

Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Foxtel	Name: Tom Enright National Health Manager Phone: +61 (2) 9813 6769 Email: Tom.Enright@foxtel.com.au Website: foxtel.com.au/BUSINESS	<ul style="list-style-type: none"> As public interest and demand for information continues our channel partner Sky News will make available an important new 24/7 service from tomorrow on Foxtel Channel 604. Designed as a community service to help keep Australians informed the live feed will also be available for free online across https://www.skynews.com.au/ 	<ul style="list-style-type: none"> Foxtel is also scheduling programming designed to make self isolation a little more bearable 		

FINANCIAL SUPPORT SERVICES

Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Aged Care Financial Advisers	Name: Derek Armstrong Email: info@acfadvisers.com.au Phone: 1300 554 393 Website: www.acfadvisers.com.au	<p>Examples such as:</p> <ul style="list-style-type: none"> financial strategy options for your move into aged care 	<p>Examples:</p> <ul style="list-style-type: none"> financial advice education and support assistance with government paperwork 	<p>Examples:</p> <ul style="list-style-type: none"> Phone calls Face-to-face appointments 	

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

FINANCIAL SUPPORT SERVICES					
Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Alteris Lifestyle & Care (formerly Affinity Aged Care Financial Services)	Name: Andrew Biviano Email: Andrew.biviano@alteris.com.au Phone: 1300 366 932 Website: www.alteris.com.au	Financial Advice: <ul style="list-style-type: none"> ■ for people entering residential aged care ■ Centrelink/DVA issues ■ entering a retirement living community ■ Training: <ul style="list-style-type: none"> ■ for admission staff ■ nutshell of financial considerations for potential residents ■ Accommodation options strategies for aged care residential admission staff ■ Unlocking the retirement village opportunity for village managers, operators & sales consultants (NSW only) 	<ul style="list-style-type: none"> ■ Specialist financial advice ■ Facility & staff training 	<ul style="list-style-type: none"> ■ Online resources for advising potential residents and their families on financials when entering aged care ■ advising potential RV residents on their purchase options, Centrelink & DVA consequences of downsizing ■ Financial strategies (e.g. downsizer superannuation contributions) ■ Budgets ■ Webinars for admissions staff and RV operators ■ In house workshops (when permissible) 	
Health Generation	Name: Laura Smith Email: laura@healthgen.io Phone: 0411 772 267 Website: https://www.healthgen.io	<ul style="list-style-type: none"> ■ ACFI Funding for Care (with Compliance Health Check) ■ ACFI Education for Reframing Care ■ ACFI Audit ■ Compliance Auditing ■ Compliance Remediation & Implementation ■ Compliance Education and Training 	<ul style="list-style-type: none"> ■ In addition at any given time we provide the industry with complimentary clinical support – so if you have a clinical question call us anytime on 1300 90 99 13 	<ul style="list-style-type: none"> ■ Health Generation comprises a unique mix of Diagnostic Clinicians and Implementation Specialists (Registered Nurses) and Client Partners (Clinical and Business experts). We are a highly experienced and agile team, adept at partnering with Executive Management, Boards and Clinical teams to jointly create, build and implement proactive strategies to efficiently manage the clinical and financial operations of Aged Care organisations 	

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

FINANCIAL SUPPORT SERVICES					
Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
HLB Mann Judd	Name: Jude Lau Email: jlau@hlbvic.com.au Phone: +03 9606 3870 Website: hlb.com.au	<ul style="list-style-type: none"> ■ Business Continuity planning ■ Crisis Management planning and documentation ■ Risk Management ■ Strategic Risk ■ Assistance with obtaining tax assistance 		<ul style="list-style-type: none"> ■ Webinars ■ Access to senior partners (i.e. sounding board discussion) ■ Articles 	Agreed fees rather than hours based charging in an effort to provide certain to costing
KPMG	Name: Nicki Doyle Partner: Ageing Services Email: ndoyle@kpmg.com.au Phone: (02) 9335 7794	<ul style="list-style-type: none"> ■ Business Continuity ■ Crisis Management ■ Risk Management ■ Strategic Risk ■ Debt Advisory ■ Restructuring Services ■ Project Management Office ■ Workplace Relations Advisory ■ Corporate Affairs Advisory ■ Working Capital Advisory ■ Mergers, Acquisitions and Divestments ■ Financial and Operational improvement ■ Clinical Governance ■ Change Management ■ Outsourced Finance function 		<p>Responding to your COVID-19 (Coronavirus) risk https://home.kpmg/au/en/home/insights/2020/03/coronavirus-covid-19-business-risk-and-readiness.html</p> <p>Managing Critical Moments Workbook https://assets.kpmg/content/dam/kpmg/au/pdf/2020/managing-critical-moments-crisis-response-resource-workbook.pdf</p>	

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

FINANCIAL SUPPORT SERVICES					
Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Ord Minnett	Name: Nataliya Sard Email: nsard@ords.com.au Phone: 08 8203 2546 Website: www.ords.com.au/lasa	<ul style="list-style-type: none"> ■ Term Deposit Advice/ & Services ■ Investment Management Strategy Advice ■ Investment Portfolio Advice & Management 	<ul style="list-style-type: none"> ■ Tailored investment portfolio with the aim to maximise return whilst minimising risk ■ Advice on maximising returns from a term deposit pool in a low interest rate environment 	<ul style="list-style-type: none"> ■ Board & Management investment education ■ Webinars ■ Workshops ■ Market Research 	Complimentary Investment Management Strategy (IMS) advice or review of existing IMS
Saward Dawson, Chartered Accountants	Name: Grant Dawson Email: grant.dawson@sawarddawson.com.au Phone: 03 9875 2726 Website: sawarddawson.com.au	<p>Outsourced Accounting Services</p> <ul style="list-style-type: none"> ■ CFO Review of financial management and reporting ■ Virtual CFO ■ Interim CFO and Accounting Staff ■ Major project assistance; financial modelling and steering committees ■ FBT & GST reviews and advice ■ Budgeting and Cashflow forecasting ■ Reporting process to compare operational data with StewartBrown benchmarks ■ Accounting process automation ■ Data management to extract data from diverse systems and produce more valuable reports 		<ul style="list-style-type: none"> ■ Regular updates of current issues via email ■ Seminars (breakfast or evening) on current major issues. Expert presenters + discussion. ■ Webinars ■ Articles published in sector magazines, our website, LinkedIn 	<p>Initial meeting at no charge.</p> <p>20% discount against our standard fees in support of members' work.</p>

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

FINANCIAL SUPPORT SERVICES					
Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
U Ethical	Name: Diarmuid Broderick Email: Diarmuid.broderick@uethical.com Phone: 0426 151 458 Website: www.uethical.com	<ul style="list-style-type: none"> ■ Cash management (current 2.05% annual rate, net of fees, at call) ■ Investment management 	<ul style="list-style-type: none"> ■ U Ethical Enhanced Cash Trust ■ U Ethical Australian Equities Trust ■ U Ethical Growth Portfolio ■ U Ethical International Equities Trust 	<ul style="list-style-type: none"> ■ Webinars ■ Articles ■ Face to face meetings 	Wholesale fee rates
Waterman Receivables Management Pty Ltd	Name: David Chadwick Email: dpc@watermans.com.au Phone: (03) 9605 0712 Website: www.watermans.com.au	<ul style="list-style-type: none"> ■ Debt Recovery ■ Credit Management ■ Legal Services ■ Person Tracing ■ Data ■ Marketing Services 			Commission Reduced by 25% for all LASA Members.

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

GOVERNANCE					
Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Australian Strategic Services P/L	Name: Michael Goldsworthy Email: office@asspl.com.au Phone: 03 5429 6331 Mobile: 0418 130 581 Website: www.asspl.com.au	<p>Governance: Education, board assessments and reviews, Standard 8, documents and tools</p> <p>Strategy & Transformation: Industry Big Picture and trends, strategic review and planning, business transformation and turnarounds and development, risk management</p> <p>Mergers & Acquisitions: Initiation, facilitation and project management of M&As,</p> <p>Beyond Compliance, Business Excellence: Quality projects, Standard 8, Sanctions and quality crisis</p> <p>Professional Development: Master classes, webinars, presentations</p>	<p>Governance: TAGS Aged Care, The Australian Governance System</p> <p>Strategy: BIZPLAN, Strategic Planning System</p> <p>Risk Management: RISKPLAN, Risk Management System</p> <p>Performance Management: DASHBOARD, Performance Management System</p> <p>M&A: MAPS, Mergers and Acquisitions System</p> <p>Business Excellence: BE ROADMAP, Business Excellence System</p>	<p>Articles: Governance, strategy, risk management, performance management, crisis management, M&As, Business Excellence, transformation, business models, Industry Big Picture</p> <p>Presentations: Governance, strategy, risk management, performance management, M&As, Business Excellence, transformation, business models, Industry Big Picture</p> <p>Documents & Tools: Extensive library of documents and tools, aligned to services and products</p>	<p>Free Resources: Articles and presentations, documents and tools</p> <p>Discounted Services & Products: Services and products, 10% discount to LASA members</p> <p>Networks: Access to extensive National network of Aged Care, Health Care, Disability, Mental Health contacts; eg: business turnaround, unique business models, potential partners, mergers or acquisitions, industry insights and intelligence</p> <p>Case Studies: Access to extensive National network of case studies; eg: business turnarounds, unique business models, leading organisations, partnerships, merger or acquisition projects</p>
Governance Evaluator	Name: Robyn Duffield Phone: 0488 525 460 Email: solutions@governanceevaluator.com	<ul style="list-style-type: none"> ■ Virtual Governance Support - Your governance work/ programs are important, and to assist our clients in continuing the great work being done we are more than happy to assist you in setting virtual meetings for all your governance requirements. ■ Expert Advice - book a time to talk to a governance expert for support - Click here. 		Continuous Communication - we are committed to keeping good governance information available to all, via email, webinars, podcasts and partner communications.	

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

HUMAN RESOURCES					
Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Clare Dewan & Associates	Name: Clare Dewan Email: cdewan@cdassociates.com.au Phone: 0412 601 156 Website: www.cdassociates.com.au	<ul style="list-style-type: none"> ■ HR and Employee relations, advice, training, representation on IR and employee relations issues, EBAs, etc ■ Training in how to manage roster challenges, recruitment best practice provide contemporary HR policies and procedures including recruitment and related best practices, undertake wage audits, and a range of other services 			LASA Members entitled to the client preferred rate.
P J Maynard Consulting	Name: Peta-Jane Maynard Email: pj@pjconsulting.com.au Phone: (02) 9144 4544 or 0414 412 418 Website: www.pjconsulting.com.au	<ul style="list-style-type: none"> ■ Recruitment and Executive Search 			
WorkPlacePLUS	Anna Pannuzzo Email: anna@workplaceplus.com.au Phone: 0419 533 434 Web: www.WorkPlacePLUS.com.au	<ul style="list-style-type: none"> ■ Employee Assistance Program (EAP) ■ Change Management ■ Rostering, Redundancies & Outplacement ■ Pandemic Policy Development & Protocols ■ Advisory HR Support for Workforce Management 		<ul style="list-style-type: none"> ■ Employee Assistance Program (EAP) ■ Change Management ■ Rostering, Redundancies & Outplacement ■ Pandemic Policy Development & Protocols ■ Advisory HR Support for Workforce Management 	<ul style="list-style-type: none"> ■ Free initial phone consultation ■ 50% discount on the starting rate for EAP

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

HYGENE

Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
HiCare Health	Name: Julie Darch Email: info@hicarehealth.com Phone: 1300 653 673 Website: hicarehealth.com	Providing waterless bathing products to make a positive difference to the care of the unwell, distressed, the aged in the community and those affected by disaster	<ul style="list-style-type: none"> ■ Disposable Bathing Wipes ■ Waterless Shampoo 	Online resources, instructions and information on the products and use thereof	10% Discount on RRP
The Bidet Shop	Name: James Bowers Email: ot@thebidetshop.com.au Phone: 07 5591 77 44 Website: thebidetshop.com.au		<ul style="list-style-type: none"> ■ Bidet ■ Bidet Accessories 	Online resources for infection control <ul style="list-style-type: none"> ■ Webinars ■ Articles 	Discounts available for LASA Members

INFECTION PREVENTION & CONTROL

Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Bug Control (Aust) Pty Ltd	Name: Michele Pasco Email: michele@infectioncontrol.care Phone: +61 2 94181917 Website: www.infectioncontrol.care	<ul style="list-style-type: none"> ■ Infection Control Advice/ Consultancy ■ Clinical Education ■ Clinical Support/Consultation 	<ul style="list-style-type: none"> ■ Hand Hygiene Training Kits ■ Infection Control Manuals ■ Infection Control Flip Charts & Guides 	<ul style="list-style-type: none"> ■ Online resources for infection control via our LMS ■ Webinars ■ Articles/Blog Posts ■ Pandemic Page via our Website 	We could offer a 20% discount to LASA Members on any infection control products, membership or services from Bug Control.
TMF Solutions	Name: Taras French Email: taras@tmfsolutions.com.au Phone: 0488 333 812 Website: www.tmfsolutions.com.au	<ul style="list-style-type: none"> ■ Nurse Advisory Services ■ Risk Management ■ Quality and Compliance Services ■ Project Management ■ Governance and Strategy ■ Staff Education and Training 		<ul style="list-style-type: none"> ■ Infection Prevention and Control (IPC) Resource Manual V2, 2020. 	10% Discount Terms and Conditions Apply.

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

INSURANCE					
Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Gow-Gates Group	Name: Jessica Wells Email: healthcare@gowgates.com.au Phone: 02 8267 9999 Website: www.gowgates.com.au	<ul style="list-style-type: none"> ■ Business Continuity Planning ■ Risk Management ■ Strategic Risk ■ Insurance Audits ■ Insurance advice and placement of programs (General and Workers Compensation) ■ Return to work services 	<ul style="list-style-type: none"> ■ Workers Compensation insurance ■ General Insurance including but not limited to property, public liability, professional indemnity, management liability, voluntary workers, cyber/ privacy protection ■ Return to work services ■ Business continuity planning 	<ul style="list-style-type: none"> ■ Risk Management tools ■ Articles ■ Continuity Plans ■ Webinars ■ Seminars 	
Marsh Australia	Name: Nicki Tofler Email: nicki.tofler@marsh.com Phone: 0405 318 278 Website: www.marsh.com.au	Risk Management Consulting Services: <ul style="list-style-type: none"> ■ Business Continuity ■ Crisis Management ■ Environmental Risk ■ Forensic Accounting and Claims services ■ Analytics ■ Work Health and Safety ■ Return to Work services 	Business Insurance: <ul style="list-style-type: none"> ■ General and Financial lines ■ Medical Malpractice ■ Molestation ■ Cyber ■ Workers' Compensation ■ Employee Health and Benefits ■ Private Client Insurances 	COVID-19 Risk Management website page: "Coronavirus Resource Centre" https://www.marsh.com/au/insights/research/pandemic-risk-hub.html?utm_source=email-studio&utm_medium=email&utm_campaign=coronavirus-2019 Aged Care website page: "Care Solutions - Health, Aged & Community Care" https://www.marsh.com/au/industries/health-aged-care-life-sciences.html	Complimentary review and gap analysis of your General and Workers Compensation Insurance programs. Complimentary Webinars will soon be developed and will be available to all LASA Members as a complimentary service.

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

LEGAL					
Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Hall & Wilcox (with offices in Sydney, Melbourne, Brisbane, Canberra, Perth, Darwin and Newcastle)	Name: Alison Choy Flannigan Email: Alison.choyflannigan@hallandwilcox.com.au Phone: +61 8267 3241, +61 411 049 459 Website: www.hallandwilcox.com.au	<ul style="list-style-type: none"> ■ Legal services (including aged care regulatory, corporate and commercial, governance, employment, insolvency, insurance and migration) ■ https://hallandwilcox.com.au/expertise/ ■ Risk Management ■ Strategic Risk 	<ul style="list-style-type: none"> ■ Legal services and advice 	<ul style="list-style-type: none"> ■ Online resources regarding legal and business obligations: https://hallandwilcox.com.au/our-recent-thinking-on-covid-19/ ■ Webinars: <ul style="list-style-type: none"> ■ COVID19 and your business https://hallandwilcox.com.au/event/covid-19-and-your-business/ 19 March 2020 2pm ■ Houston! We have a problem – What to do about COVID Webinar – recording available at: https://hallandwilcox.com.au/our-recent-thinking-on-covid-19/ ■ Houston! We have a problem – What to do about COVID 19 Webinar 2 16 April 2020 5pm to 7pm ■ Houston! We have a problem – What to do about COVID 19 Webinar 3 14 May 2020 5pm to 7pm Further dates to be advised ■ Events will promoted on our website at: https://hallandwilcox.com.au/our-thinking/events/ ■ Bespoke webinars and presentations as requested 	Access to articles and webinars for free. Quick phone questions no charge for LASA members. Discounted rates for LASA members.

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

LEGAL					
Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Jackson McDonald	Name: Elizabeth Tylich Email: etylich@jacmac.com.au Phone: +61 8 9426 6700 Website: www.jacmac.com.au	<p>Legal advice:</p> <ul style="list-style-type: none"> ■ Workplace and Safety issues arising out of <p>COVID-19</p> <ul style="list-style-type: none"> ■ Contract review for force majeure; default; termination; renegotiation and adjustments; ■ Lease review for rent abatement or adjustments; ■ Insolvency and restructuring ■ Debt recovery and management ■ Financial services and credit ■ Workers compensation advice ■ Compliance with Government COVID-19 policies ■ Privacy act advice ■ Buying, selling and leasing residential aged care assets. ■ Advice on wording and claims relating to construction contracts, including supply security issues, time for performance, suspension, force majeure, contract frustration; ■ Borrowing/lending and general banking and finance advice. 		<ul style="list-style-type: none"> ■ Webinars ■ Articles ■ Information brochures ■ https://www.linkedin.com/pulse/covid-19-workplace-considerations-practical-approach-renae-harding/ 	10% discount off our standard rates

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

LEGAL					
Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Mullins Lawyers	Name: Stuart Lowe Email: slowe@mullinslawyers.com.au Phone: 07 3224 0355 Website: mullinslawyers.com.au	Legal services, including: <ul style="list-style-type: none"> ■ Retirement villages ■ Aged care ■ Employment ■ Health & safety ■ Powers of Attorney, Wills and estate planning ■ Governance and risk management ■ Privacy and data protection ■ Contractual disputes ■ Debt recovery ■ Workers compensation claims ■ Public liability claims ■ Finance and capital raising ■ Mergers, acquisitions and disposals ■ Insolvency 			Negotiable, depending on the type of matter involved

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

LEGAL					
Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Russell Kennedy	<p>Aged care contact Name: Anita Courtney, Principal Email: acourtney@rk.com.au Phone: (03) 8602 7211 Mobile: 0401 664 745</p> <p>Retirement living contact Name: Donna Rayner, Principal Email: drayner@rk.com.au Phone: (03) 9609 1503 Mobile: 0408 572 660</p> <p>Website: https://www.russellkennedy.com.au/</p>	<p>Our aged care team provides our large client base with timely legal advice. This includes:</p> <ul style="list-style-type: none"> ■ Advice on a range of issues associated with COVID-19 ■ Compliance advice for aged care providers and retirement village operators ■ Home care compliance advice ■ Privacy and data handling ■ Advice on complaints management ■ Staff entitlements ■ Workplace, health and safety advice ■ Advice on contract procurement, disputes, enforcement and management ■ Review and advice of quality standards, policies and procedures ■ Advice on dealing with the regulators (eg Aged Care Quality and Safety Commission) ■ Funding, structuring and insolvency advice ■ Corporate governance and risk management ■ Statutory interpretation ■ RAD advice ■ Board workshops and individual support on governance, reputational and crisis management 	<ul style="list-style-type: none"> ■ Policy and procedure templates ■ Resident, home care STRC, CHSP Agreements ■ Employment Agreements ■ Supplier agreements ■ Policies (eg VAD, Dignity of Risk, Whistleblower policy template) ■ Easy English template ■ Audit health check for Boards, providers and operators 	<ul style="list-style-type: none"> ■ COVID-19 article hub ■ Electronic resources ■ Invitations to webinars we host and to presentation collateral ■ Email alerts for up to date advice and information 	Free subscription to receive Alerts and Webinar invitations

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

MAINTENANCE					
Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Woollam Constructions	Name: Danny Hammon Email: danny.h@woollamconstructions.com.au Phone: 1 300 WOOLLAM 1300 966 5526 Website: www.woollamconstructions.com.au	<p>In the midst of this crisis, where urgent and necessary maintenance will be challenged by access restrictions and heightened health and safety protocols, we are here to help.</p> <p>Anticipating the likelihood of a shut down, Woollam has set up a 1 300 help line, connecting you quickly with our rapid response service trades. These trades will attend to any need and emergency, ensuring your business continuity and safety standards aren't compromised. We are here and ready to help support you through these very challenging times.</p>			

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

MEDICATION MANGEMENT					
Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Ward Medication Management	<p>Name: Fiona Rhody-Nicoll Email: fiona@wardmm.com.au Phone: 0405 630 737 Website: www.wardmm.com.au</p>	<p>Ward Medication Management is the largest and most sophisticated provider of clinical pharmacy services in the Australian aged care sector. Our highly qualified team of clinical pharmacists' care for over 35,000 elderly Australians. We are the guardians of safe and appropriate use of medication.</p> <p>Our core services:</p> <ul style="list-style-type: none"> ■ Medication Management Review Services (RMMR & HMR) (Core) ■ Quality Use of Medicines (QUM) Advisory (Core) <p>Consultancy services:</p> <ul style="list-style-type: none"> ■ Clinical Governance (Consultancy) ■ Policy Review (Consultancy) ■ Medication Administration Competency Assessment (Consultancy) ■ Medication-specific education development (Consultancy) ■ Training delivery (Consultancy) 		<p>Examples:</p> <ul style="list-style-type: none"> ■ Online resources e.g. Antimicrobial Stewardship /Medication Safety and Quality Toolkit ■ Published Articles on a variety of topics including Flu Vaccinations, Chemical Restraint 	<p>Our Core services of Medication Management Reviews and QUM are available to eligible residents and RACFs at no charge:</p> <p>https://wardmm.com.au/images/downloads/Residential_Medication_Management_Reviews.pdf</p> <p>Other consultancy service fees are evaluated based on scope and complexity of work undertaken. Ward Medication Management is happy to extend a 10% reduction in typical rate card fees to LASA members.</p>

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

MERGERS & ACQUISITIONS

Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Amicum	Name: John Newman Aged Care Email: john@amicum.com.au Phone: + 61 3 9831 9898 Mobile: + 61 418 313 523 Website: www.amicum.com.au	Aged Care <ul style="list-style-type: none"> ■ Assessment of Value ■ Mergers, Divestment & Acquisition Advisory ■ Assistance with Department transfer & relocations application ■ Off Market Transactions ■ Approved places (bed licence) sales Retirement Living <ul style="list-style-type: none"> ■ Review analysis and optimisation of current sales and marketing process ■ Establishment of project viability and local insight ■ Marketing strategy and implementation 		<ul style="list-style-type: none"> ■ Buyers and sellers platforms ■ Feasibility & Marketing Reports ■ Sales Campaigns – off market and public ■ Reports and documentation ■ Marketing Collateral – print and online ■ EDMs ■ Newsletters 	

ONLINE SOLUTIONS

Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
AlayaCare	Name: Kevin Mistry Email: kevin.mistry@alayacare.com Phone: 416 937 7235 Website: www.alayacare.com	Healthcare Software Solutions	Software	<ul style="list-style-type: none"> ■ Webinars ■ Blogs 	

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

ONLINE SOLUTIONS					
Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Carlynx	Name: Mike Wallas Email: mike@carelynx.com Phone: 1300 883 953 Website: carelynx.com	<p>Business Continuity:</p> <ul style="list-style-type: none"> ■ Assistance with Business Continuity Plan development, implementation and operationalising <p>Care Concierge:</p> <ul style="list-style-type: none"> ■ A COVID-19/infection control/outbreak health screening and visitor tracking app ■ Easy to install and user-friendly ■ Applicable to consumers in Residential Aged Care Facilities, Community Care and Retirement Villages <p>Education & Training:</p> <ul style="list-style-type: none"> ■ Clinical Systems ■ Infection control <p>Remote Clinical Support:</p> <ul style="list-style-type: none"> ■ Experienced Clinical and Registered Nurses providing on-call support and assistance <p>Remote Resident Review Services</p> <ul style="list-style-type: none"> ■ Provided by experienced Clinical and Registered Nurses ■ ACFI Review and Submission Service 	<p>Clinical Software Solution:</p> <ul style="list-style-type: none"> ■ Full Service includes implementation, on-site training, ongoing clinical and technical support, remote and on-site clinical monitoring ■ CareLynx Lite is a scaled down version that includes implementation with our unique pictorial care plan and Resident of the Day process only ■ Licence only includes a full implementation, on-site training and ongoing technical support <p>Accreditation Readiness Review:</p> <ul style="list-style-type: none"> ■ A comprehensive review of your service against the 8 quality standards. Includes on-site review by our experienced staff, real-time feedback and training, a written report with recommendations, and follow-up 		
ThoughtWare/ionMy	Name: Michelle Kruwinnus Email: michellek@ionmy.com.au Phone: 1300659506 Website: www.ionmy.com.au	<ul style="list-style-type: none"> ■ Continuous Improvement ■ Policy/Procedure management ■ Risk Management ■ Hazard management ■ Infection Register 		<ul style="list-style-type: none"> ■ Webinars ■ User Guides 	

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

TECH SUPPORT

Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Essential Tech	Name: Michael Coward Email: michael@essentialtech.com.au Phone: 0731745054 Website: essentialtech.com.au	<ul style="list-style-type: none"> ■ Business Continuity ■ Cyber Security <ul style="list-style-type: none"> - Enabling a remote work force 	<ul style="list-style-type: none"> ■ Remote Desktop ■ Cloud Systems ■ Secure Remote Networks 		Free Audit of the current setup to review requirements

STAFFING SERVICES

Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Healthcare Australia	Name: Krissy Weightman Email: krissy.weightman@healthcareaustralia.com.au Phone: 0402 342 452 Website: www.healthcareaustralia.com.au	<ul style="list-style-type: none"> ■ Crisis Management (Workforce Solutions for Nurses, Doctors, Allied Health, PCA's) ie, HCA was the team who was responsible for the crisis management at Henderson Lodge - Baptistcare Sydney on the morning of the 1st COVID-19 death (see document attached). ■ Risk Management (comprehensive, robust & rapid credentialing processes for healthcare workers transitioning back to work at this time) ■ Staffing Services (as above Workforce Solutions) 	Online Learning Education via LMS or ECommerce	<ul style="list-style-type: none"> ■ HCA Online Learning has 3 COVID-19 Courses available for free until April 5th targeting <ol style="list-style-type: none"> 1) Clinical Healthcare Workers 2) Residential Aged Care Workers 3) Home Care Workers ■ We also have a Pandemic Prevention Course; 3 Meeting Infection Control Courses (Resi Care; Community Care and Laundry Specific) ■ All courses are sold separately or in bundles via Ecommerce site, or at Corporate discounts for Providers. 	<p>Any reduction of rates or discounts to LASA Members?</p> <p>Yes, 3 COVID-19 courses listed are free until 5th April, and LASA members can gain a 10% discount post this date.</p>
Heather Hill Group	Phone: 07 3720 9122 Email: hello@heatherhillgroup.com.au Website: www.heatherhillgroup.com.au	<ul style="list-style-type: none"> ■ Aged Care Specialist Staffing Services (including Assistant Nurses, Enrolled Nurses, Registered Nurses, Clinical Nurses, Facility Managers) 			

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.

COVID-19 Support - LASA Affiliate Products & Services

STAFFING SERVICES

Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
Health X	Name: Naomi Dunne Email: ndunne@healthx.com.au Phone: 0437 208 971 Website: www.healthx.com.au	Staffing solutions (short and long term contracts) Personal Care Workers, Enrolled Nurses, Registered Nurses and Senior Clinical staff			Reduction in rates for contracts for greater than 3 months.

WORKERS COMPENSATION

Organisation	Contact	Services available	Products available	Resources available	LASA Member Entitlements
EML	Name: Michael Woodlands Email: m.woodlands@eml.com.au Phone: 02 8251 9000 Website: https://www.eml.com.au/	<ul style="list-style-type: none"> ■ Workers Compensation Claims and Policy Management ■ Injury Management Services 	<ul style="list-style-type: none"> ■ Claims and injury management advice for workers and employers. 	<ul style="list-style-type: none"> ■ Online resources and articles for managing mental health 	Member Benefit Funding for Employers who are LASA and EML members

Mention you are a LASA Member to take advantage of any of these listed Member entitlements.



LASA

LEADING AGE SERVICES
AUSTRALIA

The voice of aged care

For more information
Leading Age Services Australia (LASA)
p: 1300 111 636
w: www.lasa.asn.au

