

Media release

16/7/19

Finalists announced for LASA Retirement Village Manager of the Year Award

Regional retirement village managers are well represented in the Leading Age Services Australia (LASA) Retirement Village Manager of the Year 2019 Award.

The award aims to promote and recognise excellence across the diverse and dynamic fields of endeavour in the retirement living industry.

LASA congratulates the following finalists:

Jack Greathead - Village Manager at Wesley Mission Qld's Wheller on the Park in Brisbane.
Vanessa Nugent - Manager at Bolton Clarke's Westhaven Retirement Village in Toowoomba.
Jessica Madden - Operations Manager at De Paul Manor Estate on the Gold Coast.
Deborah Luscombe - Retirement Village Manager at Mt Eymard Retirement Community in Bowral.
Raylene Trewartha - Resident Liaison Manager at Good Shepherd Village in Mackay.

LASA CEO Sean Rooney said the award celebrates the passion and achievements of those individuals who continually maintain high standards in customer service, sales and marketing, complaints and dispute resolution and robust operational management processes across their retirement community.

"This award highlights the important role that retirement communities play in providing affordable, age appropriate housing and vibrant social and community services for senior Australians."

The Retirement Village Manager of the Year 2019 will be announced at the National Integrated Seniors Housing conference on the Gold Coast on 1 August.

LASA thanks sponsors Mullins Lawyers for their wonderful support of these awards.

More detail about the awards and criteria is available [here](#).

About Leading Age Services Australia (LASA)

LASA is the national peak body representing and supporting providers of age services across residential care, home care and retirement living. Our purpose is to enable a high performing, respected, and sustainable age services industry delivering accessible, affordable, quality care and services for older Australians.

We represent providers of age services of all types and sizes located across Australia's metropolitan, regional and rural areas. Consistent with the overall industry profile, 57% of our Members are not-for-profit providers, 33% are for-profit providers and 10% are government providers.

Our diverse and representative membership gives LASA the ability to speak with credibility and authority on issues of importance to older Australians and the age services industry.

Media Contact: David O'Sullivan Ph 0427 138 024 E davido@lasa.asn.au