Future Integrated Care Models
How do we wish to live as we age?”

Assisted Living – a complementary offering

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Who is Shepparton Villages?

- Regional Victoria based provider with:
  - 271 Residential Care Beds (50% of beds in Shepparton)
  - 272 Independent Living Units
  - Home Care packages and growing (25% growth in 12 months)
  - 420 staff members
- Not for Profit community based organisation
- Values driven
- Currently undertaking a major capital stock upgrade including the development of Assisted Living Apartments (ALAs)
Key Message

How would I want to live when I need a little more support?
What are consumers looking for?

Communities that:

• Provide safety and security
• Provide Services and Care that they want at a time which suits them
• Enables them to have choice and control over their life
• Is private but
• Enables social and community engagement
• Enables a life with meaning and purpose (quality of life)
Current Service Models

**Residential Care**
- Average length of stay less than 17 months
- Occupancy remains high - over 94+
- 76,000 new beds required in next 10 years

**Home Care Packages**
- Significant new providers entering market
- Margins are declining
- Now transitioned to a retail environment

**Seniors Housing**
- Average age of entry is greater 77+ years old
- Average age of residents is 84+ years
- 184,000 current residents

**Commonwealth Home Supported Programme**
- Current funding model remains in place until 2020
- Activity based acquittals
Key Drivers of change

- Consumer Choice and Control
  - Consumer Directed Care
  - Consumer expectations
  - Baby Boomers
- Quality and Safety
  - Clinical to a bio-psychosocial, spiritual model (Holistic)
  - Consumer focus
- Access to Care & Services
  - Flexible and mobile
- Remaining Viable & Sustainable
  - Welfare to a market driven model
  - Maintaining occupancy within a market driven environment
- Workforce
  - Effective design in the context of tightening labour market
The Future

Single framework for eligibility, assessment & funding level

A single funding system with all Government funding linked to consumers, not ‘licences’ (residential or home care)

Consumers will be expected to pay more with government providing a base ‘national floor price’ for services (safety net remains), consumers negotiate with providers on ‘gap’ prices

Consumers (and/or their family) expectations will increase. Expect to see “value” if they have to pay more. (Note – many will not actually have the capacity to pay more.....)

Rationalisation of providers will accelerate driven by increased competition and real reductions in government subsidies

Existing Providers will either adapt, be consumed or die
Time to demolish those silos
Future Models

Exploring the Future

- Accommodation
- Care services
- Assisted Living Services
- Additional services
- Seniors’ Housing
- Residential Care
- In-Home Care
- Everyday living services
- Additional services

ALA’s
What is our Assisted Living Apartment Model?

• Apartment built to 9c standards
• Connected but separated from residential care service
• Includes flexible residential care bed licences that enable an elderly person and or couple to truly age in place
• A contemporary response to the niche that was once filled by hostels – it’s providing care, security and sociability
Assisted Living Communities

Retirement Villages Act
- Ingoing
- Daily Fee
- Home Care Subsidy
- Rental Assistance

Aged Care Act
- RAD/DAP/RAC/DAC
- Daily Fee
- ACFI
- Supported Accommodation Supplement

ACF Services
Assisted Living

How do we design for the future at Shepparton Villages?

Philip Templeton | Director | PTA Architecture
True Aging in Place

- ALAs / Residential Care and Community Home Care integration
- Built to 9c
- Operationally efficient
- Accessibility to the broader community
- Private gardens / Public spaces
Assisted Living Apartments

- Each unit offers independent, adaptable living
- Dining and recreational spaces
- Service and administration facilities
- Individual private space and communal gardens
The Individual Apartment

Concept

• Front Door
  – Garden
  – Scooter parking
  – Visitor entrance

• Back Door
  – Access for support workers
  – To services
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